

## **Warranty certificate for the SDMO IPRO RANGE**

### **COMMERCIAL WARRANTY**

Your generating set is covered by a commercial warranty granted by *SDMO Industries* in accordance with the following provisions.

The warranty period for your generating set shall last for a term of two (2) years or two thousand (2,000) hours of operation, whichever occurs first and starting from the date of purchase. **If the generating set does not have an hour meter, the number of operating hours shall be deemed to be eight (8) hours per day.** The warranty must be executed by the distributor from whom you purchased your generating set. In the event of a problem with your generating set, you are requested by *SDMO Industries* to contact the distributor and **present your purchase invoice.**

### **1. TERMS OF THE WARRANTY**

The warranty commences on the date of first purchase of the generating set. The warranty is transferred with the generating set when it is assigned by the first user, with or without financial consideration, and for the remaining term of the initial warranty which cannot be extended. **The warranty is only valid on presentation of a legible purchase invoice on which is stated the date of purchase, the type of generating set, the serial number,** and which includes the distributor's name, address and company stamp. *SDMO Industries* reserves the right to refuse to honour the warranty in the absence of documentary evidence of the date and place of purchase of the generating set.

This warranty confers the right to the repair or replacement of the generating set or any of its components judged to be faulty by *SDMO Industries* following evaluation in its workshops; *SDMO Industries* reserves the right to meet its obligations by modifying any of the generating set's devices. The generating set or component(s) replaced under warranty become the property of *SDMO Industries*.

### **2. LIMITATIONS OF THE WARRANTY**

The warranty applies to generating sets which have been installed, operated and maintained in accordance with the documentation supplied by *SDMO Industries* and, in the case of a generating set malfunction, when this is due to faulty design, manufacture or materials. *SDMO Industries* does not guarantee the performance levels of the generating set, nor its operation or reliability, for any specific purpose. **Under no circumstances can *SDMO Industries* be held responsible for any consequential loss, whether** or not arising out of material damage, such as and in particular, but not exclusively: operating losses, expenses or other costs of whatever nature, as a result of the none availability of the generating set. The warranty is limited to costs associated with the repair or replacement of the generating set or any of its components, excluding consumables. The warranty therefore covers the cost of parts and labour, excluding travelling expenses. **Transportation costs of the generating set or of any of its components to SDMO INDUSTRIES workshops, or to any of its approved agents, are the responsibility of the Customer; "return" transportation costs will be paid for by** *SDMO Industries*. However, in the case of the warranty not being honoured, all transportation costs are to be paid by the Customer.

### **3. WARRANTY EXCLUSION**

Warranty exclusion applies in the following cases: damage caused during transportation of the generating set; incorrect installation or installation not complying with *SDMO Industries* recommendations and/or or technical and safety standards; use of non-recommended products, components, replacement parts, fuel or lubricants; incorrect or abnormal use of the generating set; modification or conversion of the generating set or any of its components not authorised by *SDMO Industries*; normal wear and tear of the generating set or any of its components; damage caused by negligence, lack of supervision, maintenance or cleaning of the generating set; force majeure, acts of God or other external causes (natural disaster, fire, impact, flooding, lightning, etc.); operating of the generating set with insufficient charge; inadequate storage conditions of the generating set. The following components are also excluded from the warranty: exhausts, fuel supply circuits and systems located upstream of fuel/carburettor/injector filters, AVR, starting systems (batteries, starters, recoil starters, tappet adjustment ), enclosures, filters, pipes and hoses, seals and gaskets, belts, relays, fuses, push buttons, bulbs, diodes, switches, sensors (fluid levels, pressure, temperature, etc.), measurement indicators and all consumables and wearing parts.